

## Virtual Health Training

The purpose of Virtual Health Training is:

- To ensure BC Children's and Women's clinicians and supporting staff have access to virtual training modules that will provide them with the knowledge, skills and resources to be successful in supporting or conducting a virtual patient visit.

Topics will include:

- Principles of virtual health
- Clinical requirements for conducting virtual health visits
- Important considerations from the perspective of patients and families
- Differentiating between the different virtual health solutions
- How to set up, support or conduct a virtual health visit using Skype for Business and Zoom
- How to locate resources available to support virtual health visits for yourself, and patients and families

## Training Sessions

Virtual Health Training sessions will be conducted using the Skype for Business platform. Each session will have up to 18 participants. To participate in the session, you will need the following:

- Computer/laptop, smartphone or tablet
- PHSA network or private Wi-Fi connection
- Headset or speakers

Currently, priority will be given to Physicians and Clerks followed by nursing teams at BCCH Ambulatory. Additional training sessions will be opened up following this initial priority.

## Training Schedule

Monday, Tuesday, Wednesday and Friday	Thursday
07:00 to 08:30	07:00 to 08:30
09:00 to 10:30	09:00 to 10:30
11:00 to 12:30	<i>PHSA Town Hall</i>
13:00 to 14:30	12:00 to 13:30
15:00 to 16:30	14:00 to 15:30
	16:00 to 17:30

**Note:** There will not be any training on April 10<sup>th</sup> and April 13<sup>th</sup>

## How to Register

Go to the PHSA LearningHub:

- Search for the course *Virtual Health Training (Course #23009)*  
<https://learninghub.phsa.ca/Courses/23009/virtual-health-training>
- View sessions and register for the time that works for you
- The day before your session, you will receive a meeting invite with the link to join the training via Skype for Business.

**Note:** If you do not have a LearningHub account, you will need to create one prior to registering for the session. Please follow the prompts on the site to create this account. We recommend using your PHSA or CW email to create your account.