

- 1) Please go to the Child Health BC website for useful Virtual Health quick tips for clinicians and patients/parents: <https://www.childhealthbc.ca/initiatives/childrens-virtual-health>
- 2) COVID-19 Virtual Health Toolkit: <http://www.phsa.ca/health-professionals/professional-resources/office-of-virtual-health/covid-19-virtual-health-toolkit>
- 3) Doctors of BC: To help primary care clinics to provide virtual care, Doctors Technology Office has created a variety of resources: <https://www.doctorsofbc.ca/news/doctors-technology-office-virtual-care-support-response>
- 4) Doctors of BC: COVID-19 Temporary Changes to Billing: <https://www.doctorsofbc.ca/news/covid-19-temporary-billing-changes>
- 5) Booking an Interpreter through Provincial Language Services (PLS)

Interpreters can be part of your Virtual Health Visit

First time user? Sign up by calling 604-297-8400 or toll-free: 1-877-BC Talks (228-2557) during business hours (8:00 a.m. - 4:00 p.m.). PLS online system for an advanced booking (more than 2 hrs in advance):

<https://plscustomer.phsa.ca/>

Immediate or phone booking: Book or connect to a phone interpreter immediately by calling 604-297-8400 or toll-free: 1-877-BC Talks (228-2557)

Please have the following information ready:

- Appointment date
- Start and end time
- Location
- Language
- Purpose of appointment

Need sign-language interpreting?

PHSA provides sign-language interpreting services through the Wavefront Centre. There is no charge to the patient or your department. Please call the Institute directly. Phone: 604-736-7012