

## Video Conferencing During Transport Consultation for Sending Site Providers Needing PICU Support

A process for providers caring for pediatric patients requiring transport consultation to PICU through the Patient Transport Network (PTN)

PICU transport/advice call via PTN 1-866-233-2337

The **need for a video consultation** is identified by: PICU Transport Advisor *or* Sending *or* Receiving Medical Team

Video consultation should be used when:

- 1. PICU admission planned or likely
- 2. Clinical status is unclear to teams involved in call

Technical requirements for a GoodSAM video call:

- 1. Mobile device with video and audio that can be moved to patient's bedside
- 2. Device can receive link via **SMS/text** or **email** (if choosing email, ensure you're logged in)

Inform family and obtain consent for video consultation

PTN will send link for GoodSAM video call by either:

- A. **SMS/text** message to cellular enabled device (e.g. cell phone)
- B. **Email** to an account that can be accessed on the device (iPad, tablet or workstation on wheels)
- 1. Click link to connect with PICU Transport Advisor and PTN via GoodSAM video call
  - 2. Maintain audio via teleconference and mute GoodSAM
    - 3. Move to patient bedside

Include full care team in video call as able and applicable (e.g. RN and RT)

- 1. Complete transport/advice call via GoodSAM video with PICU Transport Advisor and PTN
- 2. Complete survey via link texted/emailed You can't improve what you don't measure

For more information on GoodSAM please contact officeofvirtualhealth@phsa.ca









